Northbridge Advisory Services Ltd. Quality Management Toolkit

Combined client candidate | ISO 9001:2026 | English | Fictional QA organization

Northbridge Advisory Services Ltd. **ISO 9001:2026** Combined client candidate v1.2

Start here

This combined package applies the frozen base-plus-expansion authority map for Northbridge Advisory Services Ltd.. It is a reusable implementation aid, not evidence of operation, conformity, legal compliance, adequate security or certification. Organization approval remains required before use.

Approved synthetic input	Value	Release treatment
Legal/trading name	Northbridge Advisory Services Ltd.	Applied to visible branding and metadata
Country / boundary	Ireland; Dublin service operations and approved remote-work boundary	Fictional QA scenario; jurisdiction duties remain unassessed
Language / locale	English (Ireland)	English narrative retained
Logo	Not supplied	Text-only client brand; no placeholder image inserted
Palette	Forest / plum / cream / sage / gold	Editorial Authority design retained

Authority rule

The obsolete overlapping workbook is excluded from this customer package. The expansion register is authoritative for the overlapping subjects named in the authority map.

Suggested use sequence

1. Confirm scope, boundaries, interested parties and verified obligations.
2. Approve policies, roles, risk or process criteria and record authorities.
3. Tailor operational procedures and populate active registers with approved facts.
4. Operate controls or processes and collect objective evidence.
5. Review KPIs, audit results, actions and management decisions.
6. Record unresolved applicability and jurisdiction questions as actions; do not infer them.

Package navigation

File	Format	Role
Editable/QMS_Awareness_Workshop_v0.6.pptx	PPTX	Active editable source
Editable/QMS_Design_Measurement_Dashboard_Toolkit_v0.3.xlsx	XLSX	Active editable source
Editable/QMS_Design_Measurement_Learning_Procedures_v0.3.docx	DOCX	Active editable source
Editable/QMS_Document_Control_Competency_Procedure_v0.4.docx	DOCX	Active editable source
Editable/QMS_Document_Control_Competency_Toolkit_v0.4.xlsx	XLSX	Active editable source
Editable/QMS_Extended_Operations_Manual_v1.2.docx	DOCX	Active editable source
Editable/QMS_Extended_Operations_Registers_v1.2.xlsx	XLSX	Active editable source
Editable/QMS_Governance_Charter_Policy_Template_v0.5.docx	DOCX	Active editable source
Editable/QMS_Governance_Index_Crosswalk_Workbook_v0.5.xlsx	XLSX	Active editable source
Editable/QMS_Operations_Review_Assurance_Manual_v0.2.docx	DOCX	Active editable source

Editable/QMS_Personalization_Implementation_Workbook_v0.6.xlsx	XLSX	Active editable source
Editable/QMS_Process_Complaint_CAPA_Procedure_v0.1.docx	DOCX	Active editable source
Editable/QMS_Process_Complaint_CAPA_Workbook_v0.1.xlsx	XLSX	Active editable source

Release boundaries

The standard reference identifies the intended framework. This package does not reproduce licensed requirements or control text and has not been represented as an exhaustive clause/control crosswalk. Verify organization-specific legal, contractual, regulatory and certification-body expectations with qualified reviewers.

Linked navigation

Links are relative to this Editable folder and are intended to remain functional after the package is extracted without renaming files.

- QMS_Awareness_Workshop_v0.6.pptx
- QMS_Combined_Master_Document_Map_v1.2.docx
- QMS_Design_Measurement_Dashboard_Toolkit_v0.3.xlsx
- QMS_Design_Measurement_Learning_Procedures_v0.3.docx
- QMS_Document_Control_Competency_Procedure_v0.4.docx
- QMS_Document_Control_Competency_Toolkit_v0.4.xlsx
- QMS_Extended_Operations_Manual_v1.2.docx
- QMS_Extended_Operations_Registers_v1.2.xlsx
- QMS_Governance_Charter_Policy_Template_v0.5.docx
- QMS_Governance_Index_Crosswalk_Workbook_v0.5.xlsx
- QMS_Operations_Review_Assurance_Manual_v0.2.docx
- QMS_Personalization_Implementation_Workbook_v0.6.xlsx
- QMS_Process_Complaint_CAPA_Procedure_v0.1.docx
- QMS_Process_Complaint_CAPA_Workbook_v0.1.xlsx

Northbridge Advisory Services Ltd. Quality Management Toolkit

Extended Operations Manual | ISO 9001:2026 implementation support | Version 1.2 | English

CLIENT IMPLEMENTATION DOCUMENT	OPERATIONAL TAILORING REQUIRED	CLIENT REVIEW REQUIRED

Purpose and use

This original manual helps an organization turn quality-management decisions into assigned work, records and review evidence. It does not reproduce the standard, replace a licensed copy, establish conformity or guarantee certification. Tailor every role, threshold, jurisdiction and approval before use.

Required input	If missing	Release effect
Legal or trading name, approved logo and colours	Keep visible buyer-input marker	Do not issue as a customized company document
Scope, sites, activities, products and services	Record Unknown and assign an owner	Block scope approval
Industry, country and applicable criteria	Create an obligations-review action	Do not invent criteria
Process owners and approval roles	Use role titles only	Block named approval
Language and locale	Retain English edition label	Do not claim localized output

Customer enquiry and contract review

Translate customer needs into controlled, achievable acceptance criteria before commitment.

Control point	Practical instruction	Owner and evidence
Capture requirements	Record product or service, volume, dates, acceptance method, delivery and post-delivery needs.	Contract-review record
Resolve differences	Compare enquiry, quotation and order. Record conflicts, assumptions and authorized resolution.	Clarification evidence
Capability review	Check capacity, competence, supplier, measurement, design and applicable criteria.	Functional approvals
Change control	Re-review affected commitments and preserve version traceability.	Change decision and communication evidence

Primary owner: Sales or contract owner with operations and quality review

Trigger and inputs: New enquiry, quotation, order, renewal, specification change, rush request or complaint-driven revision.

Records and outputs: Approved review, acceptance criteria, identified risks, decision, approver and customer communication.

Escalation and review: Do not accept when critical criteria remain Unknown. Escalate capability conflicts and review every changed commitment.

Quality Process Ownership and Evidence

ISO 9001 2026 CLIENT IMPLEMENTATION DOCUMENT awareness workshop
Component revision 0.6 | Kit 0.6
CLIENT IMPLEMENTATION DOCUMENT CLIENT REVIEW REQUIRED

Organization: Northbridge Advisory Services Ltd. | Site or boundary: Dublin service operations and approved remote-work boundary | Locale: English (Ireland)

Measurement confidence

Define the measurement need before selecting equipment or a method.
An out of tolerance result triggers an impact assessment of prior results.
Exercise: identify the affected period and outputs.



Evidence chain
Owner, decision, record and follow-up stay traceable.

Northbridge Advisory S

Blank master. Replace prompts with approved facts,

Item	Use	Limit
Brand fields	Company, site, industry, country, language and approved logo remain buyer inputs	No invented customer facts
Blank masters	Use for approved organization records	Not evidence until completed and operated
Unknown state	Keeps unresolved applicability or facts visible	Assign owner and decision date
Fictional example	Northbridge data supports learning only	Never customer evidence

Fictional Supplier Formula Boundary Tests

Test evidence only. These rows are synthetic and are not supplier performance records.

Case	On-time numerator	On-time denominator	Expected	Calculated	Result	Purpose
Blank denominator	5		blank		PASS	Missing denominator stays blank
Zero denominator	5	0	CHECK INPUT	CHECK INPUT	PASS	Zero denominator is rejected
Valid ratio	9	10	90.0%	90.0%	PASS	Valid values calculate 90 percent
Non-numeric input	text	10	CHECK INPUT	CHECK INPUT	PASS	Non-numeric numerator is rejected
Numerator exceeds denominator	11	10	CHECK INPUT	CHECK INPUT	PASS	Impossible rate above 100 percent is rejected
Negative numerator	-1	10	CHECK INPUT	CHECK INPUT	PASS	Negative count is rejected